

# General Chairman Report

August 2019

## Customer Service Advocate:

The General Committee met with Mr. Stu Mader, N.J. Transits new customer service advocate. We discussed several topics especially our member's interactions with the customer. NJ Transit will be shooting a video of a crew, from the beginning of their shift to then end. This video will be aired on NJ Transits website, and Social Media (Twitter). This is an attempt to humanize our members to the riding public.

## Human Resources:

Met with the Director of Human Resources Mrs. Jeanne Victor. This meeting addressed our concerns regarding NJ Transits hiring process for a Assistant Conductor, the Electronic/Online Application, and the interview process. We will now have a position on the interview panel. The online application should be up and running continuously. There will be a spot on the application when someone is referred by a family members, where the application would have priority over all other applicants. Transit will also provide a link for our website, so family members can fill out application. We also discussed FMLA issues.

## FMLA:

Members who feel they have been incorrectly asked to recertify their already approved FMLA should call Nancy Alvarez, and Kathleen Roseme and ask what "pattern' have

they shown in order to recertify. If you feel you didn't get a proper answer, please reach out to me asap.

#### Bereavement:

We have established a new account with Santos Florist of Newark.

#### Blue Flag:

I posted the seriousness of Blue Signal/Flag Protection. Please look on our website and also read the link posted regarding Blue Signal/Flag protection.

#### Social Media:

Members, I believe in using Social Media as a tool to communicate amongst one another. Please realize if a member has a problem they need to their respective Local Chairpersons, Local officers or myself. If you post your concerns on Social Media only, we may not have your issues. I know members are frustrated for several reasons, but you cant expect your issue to be addressed if you do not personally reach out to your officers.

#### Uniforms:

Brother and Sisters. I acknowledge we have a long way to go to fix the many problems our members face on the daily basis. We must be accountable to our craft and one another. Lets control the things we can control. Wearing our uniforms properly is one thing we can control. We must wear our uniforms properly. We need not to only be professional, but look professional as well. Our shirts should be clean, we shouldn't wear anything under our hats, etc. This isn't addressed to any group because the issue covers the spectrum of our craft. We have to be accountable to one another. I implore members to speak up to one another in a respectful

way. This is our craft and image is important. Remember we file our Section 6 notice this October.

#### Contract Committee:

The Committee has been working diligently addressing our agreement. We are currently through rule 43 of the agreement. Once the committee has completed the entire contract we will put out a survey to all members asking what they feel is the most important issues or topics they feel need to be addressed.

#### Cell Phones:

Members once again please stay off your cell phones. Members are still being written up and disciplined for this rule violation. Once again members across the entire spectrum are being written up for violating the Cell Phone Policy.

#### Claims:

I will be filing a claim on behalf of all members whose assignment changed for the Rolling Stones Concert. Any member that was "moved up" from their TC assignment to Rear Brake a train that was affected by the one day assignment change should put in a penalty as well. "Rule 24 Not used On Regular Assignment". We will put a copy of penalty on our website. Any questions please call.

As always never hesitate to address any issues you have with myself, and your local officers.

Jerome C. Johnson

General Chairman/President/Alt. Delegate