

Philip D. Murphy, Governor
Sheila Y. Oliver, Lieutenant Governor
Diane Gutierrez-Scaccetti, Commissioner
Kevin S. Corbett, President & CEO

NJ TRANSIT
One Penn Plaza East
Newark, NJ 07105-2246
973-491-7000

January 21, 2020

Mr. Jerome Johnson, General Chairman
SMART TD- Local 60

Re: Dependent Verification Project

Dear Mr. Johnson,

By now, your members have received notification from NJ Transit's Sr. Vice President, CFO and Treasurer, William Viqueira, concerning the dependent verification project being conducted for NJ Transit by Alight, a contractor who is an industry leader in dependent verification projects. This firm has wealth of experience verifying dependents on health plans and has met or exceeded security requirements for many companies and government agencies, including the State of New Jersey.

I want to assure you and your members that all information/documents received by Alight will be held in the strictest of confidence, used only to verify dependents and will not be shared with NJ Transit for any other purpose. In fact, at the conclusion of the project, all documents and information will be destroyed.

The request for information was sent only to those employees who have dependents on their health plan. Employees who do not claim dependents and employees who do not receive benefits through NJ Transit are not receiving the documents and no action is required on their part.

Employees who submit documents responsive to the requests for information which have account numbers, social security numbers and/or financial information listed should redact ('black-out') this information before submitting same. This project is solely for the purpose of verifying dependents – there is no need to provide credit card account numbers, social security numbers, and/or financial information of any kind.

Alight has established a toll-free number by which employees can contact the vendor with questions or concerns. I understand the vendor is most willing to provide guidance and assistance to employees as required, and is available Monday through Friday, 8:00am to 11:00pm at 1-800-725-5810.

We appreciate your cooperation in this important effort. Feel free to make this information available to your members.

Yours truly,



Raymond P. Kenny
Sr. VP and GM – Rail Operations