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Dear Darren, Stefon, Rashonda, Hodari and Jerome:

In the last few days since we lost Ray Kenny I have been thinking of the remarkable people I worked with because of his leadership. I particularly wanted the Fare Recovery team to know how much he respected and valued each of you. We talked frequently about the outstanding work you did on this project.

Ray's exact words, after your presentation to him in his conference room were, "I was blown away by the work they did and their professionalism." The most important aspect of this project from Ray's perspective was that the work was done by a team of management, union leaders and the workforce. The success of the project was that you created and sustained a real partnership across what are at times difficult boundaries.

Ray did not see levels and titles and organization parameters, he saw people and he cared for and respected every one of you.

As you continue your personal and professional lives – please keep Ray's respect for and confidence in your goodness, talent and humanity in your heads and hearts as his legacy. We often talked about each person needing just one thoughtful parent, teacher, coach or manager to guide and support them toward a good life. I hope your interaction with Ray can be that for you. He would be so proud.

Sincerely,

Kathy French