

<Date>

<First and Last Name>

<First Address>

<Second Address>

<City, State Zip>

YOU MUST TAKE ACTION
Your Pharmacy Network Is Changing

Dear <First and Last Name>:

Your well-being is very important to us here at Express Scripts, the company that manages your prescription plan. We want to make sure you get the medication you need and the special care you deserve.

## What is changing?

**Starting 11/24/20** prescriptions will not be covered by your plan if filled at a Sam's Club pharmacy. If you continue to fill prescriptions at a Sam's Club pharmacy, you may pay a higher cost for your medication.

## What You Need to Do

To avoid any interruption in your treatment, **transfer your prescription before 11/24/20**. Visit **express-scripts.com/findapharmacy** for a full list of in-network pharmacies near you.

It's easy to move your prescription. Here are 3 ways to make the switch:

- 1. Take your prescription bottle to your new pharmacy and they'll contact your current pharmacy to transfer your prescription.
- 2. Call your new pharmacy and ask them to transfer your prescription.
- 3. Ask your doctor to contact your new pharmacy with your prescription information.

You can view the pharmacies in our network online Pharmacy Directory.<sup>1</sup>

Sincerely,

Henna Griego

Senior Director, Member Services

**Express Scripts** 

<sup>1</sup>To view network pharmacies online, log in or register at express-scripts.com, click Prescriptions, and select Find a Pharmacy.

©2020 Express Scripts. All Rights Reserved. Express Scripts and "E" logo are trademarks of Express Scripts Strategic Development, Inc. All other trademarks are the property of their respective owners. CRP2005\_003259.1