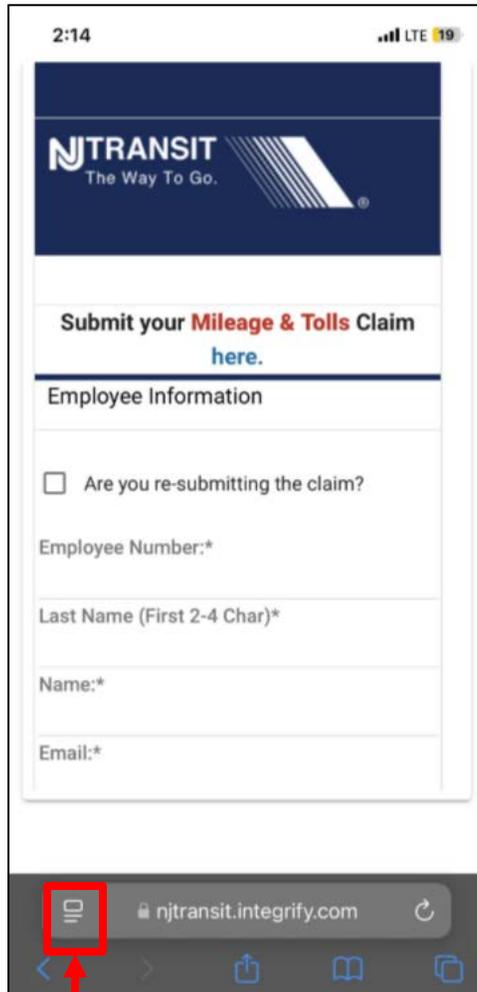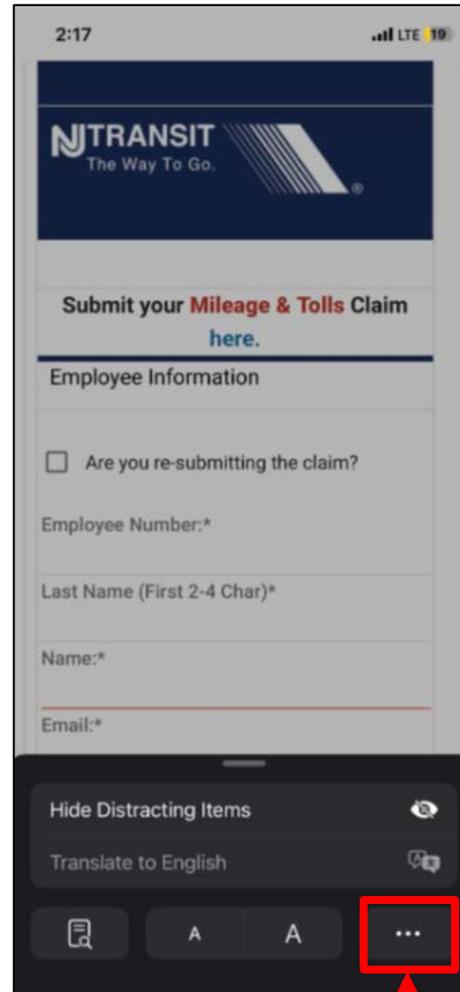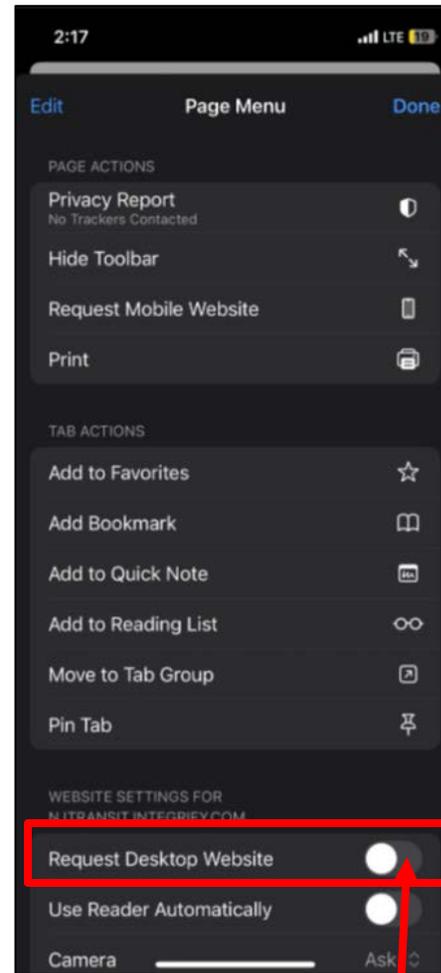# For iPhone or iOS Device Users
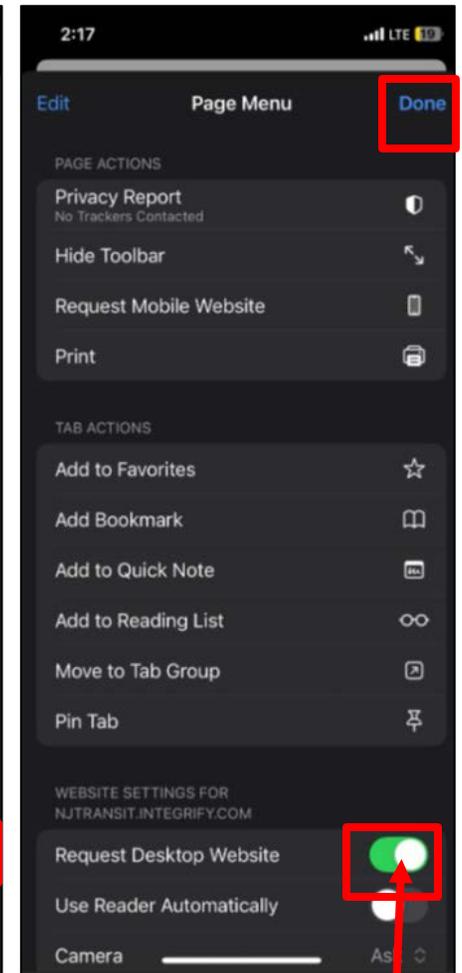

Step 1: Once Rail eClaims form is open, Click on the button that looks like a PC/TV.
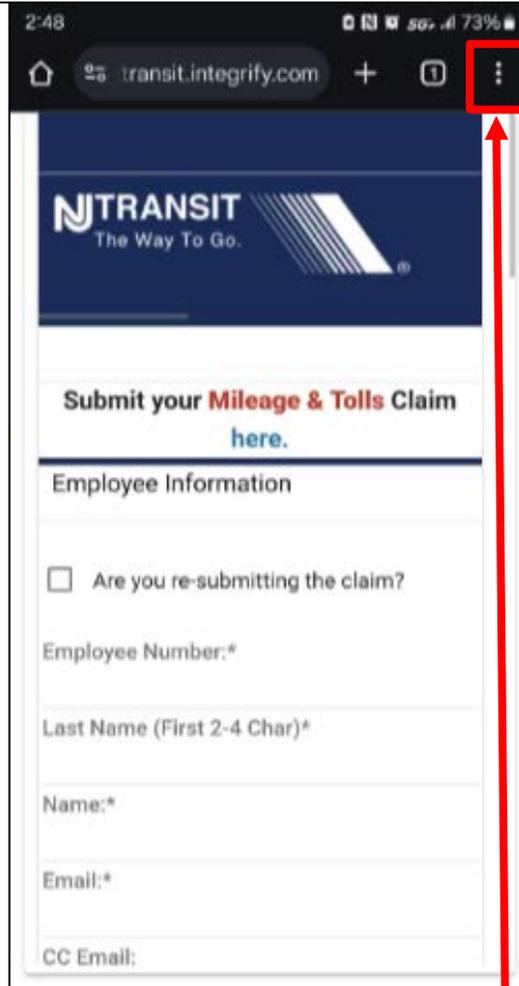
Step 2: Click on the button with 3 dots.

Step 3: Find the "Request Desktop Website" toggle button and press on it to trun it on.
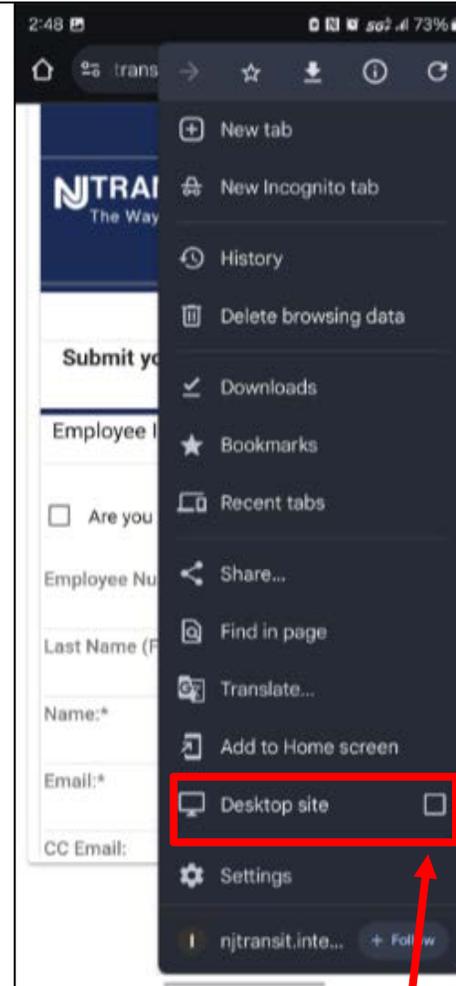
Step 4: Once the setting is on, it should look like this.

Press on "Done" on the top right corner.

For Android Device Users (Chrome browser)

Step 1: Click on the button with 3 dots on top right corner.

Step 2: Click on the "Desktop site" checkbox.